Livestream bandwidth recommendations
5 Mbps is recommended, but 10 Mbps is preferred for HD livestream.

Go to speedtest.net to check your speed at any time. Speeds can vary, so it is recommended to test in a situation similar to when you will be streaming and do it a few times.

A dedicated internet connection is recommended for best performance.

If you are at home, plug an ethernet cable into your computer from your router.

If you have to use wi-fi for your livestream, please follow these recommendations:

• Try to be within 10-15 feet of your wireless router.

• Ask others in the house to stop non-critical streaming.

(For example: If you are trying to watch a livestream and 2 other people are watching Netflix/Hulu/Amazon and you are all on Wifi; your livestream will probably pause a lot.)

If it has been a long time since you reviewed your Internet Service, your equipment is probably slow and out of date. Consider upgrading to a faster internet plan with a better wireless router.