



Friday April 12, 2019

<u>Time</u>	<u>Item</u>	<u>Presenter</u>
12:00 p.m.	Registration Open <i>Luncheon Buffet</i>	All
1:00	Introduction of the Faculty and Participants <ul style="list-style-type: none"> Opening Remarks/Overview, Goals, and Expectations of the Program 	Tony van der Vooren
1:30	What is Leadership? How Do We Cultivate Our Capacity to Lead?	Tony van der Vooren
2:15	The Association’s Governance Structure: Understanding the Fundamentals and How Its Composition Provides the Foundation to Ensure A&WMA Delivers on Mission	Jim Walker
2:45	<i>Break</i>	
3:00	Welcome Message from the A&WMA 2019 President	Michele Gehring
3:30	The Executive Director’s State of the Association	Stephanie Glyptis
4:00	Interactive Team Building Exercise	All
4:30	Session Adjourns for the Day	
5:00 – 6:00 p.m.	Networking Social and Welcome Reception with the A&WMA Staff Team	All
6:00 p.m.	Evening Activity: Trolley Tour of Pittsburgh and Dinner <i>Pittsburgh is famous for more than just its rivers and sports teams. Depart from the hotel lobby to enjoy a fabulous pre-dinner guided tour highlighting some of the neighborhoods and attractions that make Pittsburgh historically and culturally rich. Then relax over dinner at Shady Grove, on lively Walnut Street. The group will return to the hotel following dinner via the trolley.</i>	All



Saturday April 13, 2019

<u>Time</u>	<u>Item</u>	<u>Presenter</u>
8:00 a.m.	<i>Continental Breakfast</i>	All
8:30	Personality Profile: Maximizing My Strengths and Understanding Others	Amy Gilligan
9:45	Volunteer Recruiting and Development: Managing the Importance of Proper Selection, Orientation, and Motivation	Tracy Fedkoe Robin Lebovitz
10:30	<i>Break</i>	
10:45	Strategic Framework: Articulating Organizational Goals and Priorities (with small group breakout session)	Tony van der Vooren
12:00 p.m.	<i>Lunch</i>	All
1:00	Working Across Different Generations	Stephanie Glyptis
1:30	Fostering Association Mentoring	Michele Gehring
2:15	Let's Meet: The Essentials of Effective Board Meetings	Harry Klodowski
3:00	<i>Break</i>	
3:15	Membership Recruiting and Retention: The Nuts and Bolts	Jim Walker Tracy Fedkoe
4:15	Best Practices Breakout Session: <ul style="list-style-type: none"> • What are the Strengths, Opportunities, and Challenges in Your Local Unit? • Come Prepared to Share Success Stories and Ask Questions • What Does Your Volunteer Group Do Best? What Are the Areas for Improvement? What Tools are Missing in Order to Achieve Goals? 	Tony van der Vooren
5:00	Group Photo – Class of 2019 <ul style="list-style-type: none"> • Session Adjourns for the Day 	All
6:00 p.m.	<u>Evening Activity: Escape Room and Dinner</u> <i>Meet in the hotel lobby for an exciting evening including the Great Escape Room team building event, then dinner at Union Standard Restaurant, all just a few blocks from the hotel.</i>	All



Sunday April 14, 2019

<u>Time</u>	<u>Item</u>	<u>Presenter</u>
8:00 a.m.	<i>Breakfast Buffet</i>	All
8:30	Managing Your Local Member Unit's Toolbox: Annual Reporting, Elections, Insurances, Operations Manuals, and More	Tony van der Vooren
9:30	Using Marketing Effectively: Websites, Communications, Newsletters, and Social Media	Tracy Fedkoe
10:15	<i>Break</i>	
10:30	Share Your Lessons Learned: Reporting Back, Recap from Saturday's Best Practices Breakout Session	Tony van der Vooren
11:45	Wrap-up: The Path Forward, What Did We Learn, Personal Commitments	Tony van der Vooren
12:00 p.m.	Program Concludes	All